

EDUCATIONAL SERVICES

Parent

Portal

User

Manual

Version 4.0

GENESIS STUDENT INFORMATION SYSTEM

PARENT PORTAL

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Introduction

The Genesis Parent/Student Portal tool is a safe, secure way to view your child's school record for the current school year. If your school district chooses, you **may** have access to the following information:

- Contact Information (email, phone numbers, emergency contacts) for your children
- Your children's Marking Period, Exam and Final Grades
- Your child or children's Report Cards
- Your child or children's daily attendance record and possibly class attendance records (if your child's school uses class attendance).
- Teacher Gradebook assignments and assignment grades for your child or children.
- Your child or children's course requests or possibly their schedule for the next school year.
- Your child's standardized test scores (e.g. NJ ASK)
- Your child or children's discipline records
- Letters sent to you regarding your child:
 - General Purpose letters
 - Attendance Letters
 - Discipline Letters
 - Scheduling Letters
 - Fines/Fees Letters
- Documents that have been uploaded for your students.
- Online questionnaires or forms.

The rest of this manual will guide you through all of the screens which may be available to you and how to use them.

Please be aware that you may not see every screen for every one of your students (if you have more than one student in the school district).

The school district chooses which screens can be made available.

Screens may not be displayed if they do not apply to your student.

Logging In & Logging Out



Logging In

Logging into Genesis is very simple:

- 1. Go to the Parent Portal URL supplied with your district welcome packet.
- 2. Enter your Email Address in the 'Username' field
- 3. Enter your Parent Portal password in the 'Password' field.
- 4. Click the 'Login' button

Logging In for the First Time

The very first time you login you will be required to change your password.

What if I forget my password?

Right next to the Login button, you can find a "Forgot My Password" link:



If you forget your password, click the Forgot My Password link, if it is present.

If it is not there, you must contact your school or district office.

The information may appear on the screen where you see the fake information on the example screen above:

WEBSITE: MySchool.MyDistrict.com | EMAIL: WebAccessHelp@myschool.com | HELP DESK: 999-999-9999

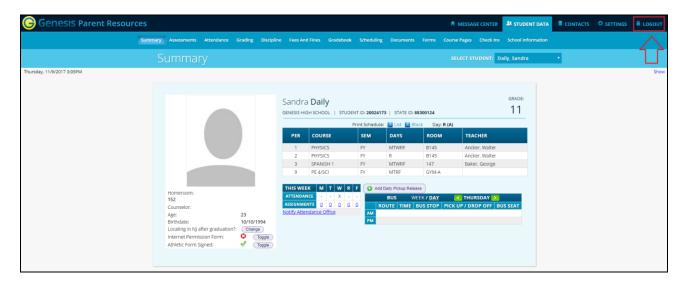
If that information is not there, you should have received information on where to call with your district packet. You will be given a new randomly generated password. The new password might even be mailed to your email account. The first time you login with your new password, you will be required to change it.

Logging Out

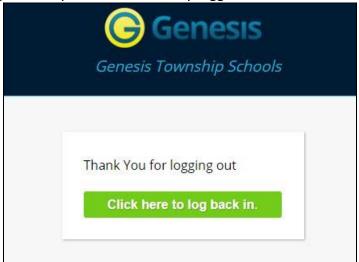
It is important to log out of Genesis Web Access properly:

It is important to log out of **all** web applications properly.

To logout, locate the **Log Out** button in the upper right corner of every screen and click it:



When you click the logout icon you are immediately logged out:



Why log out? Why not just close or "nuke" the browser?

Closing the browser without logging out leaves your session open on the Genesis servers. This creates a security hole that only you can close: **Be secure, always log out properly.** In this era of Internet access, it is important to always properly close your sessions so that unauthorized persons cannot gain access to your information.

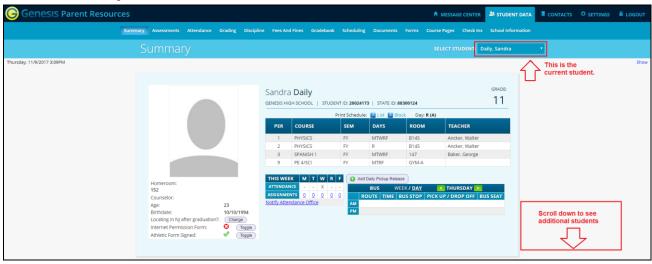
This applies not only to Genesis, but to every Internet/Web application you use.

Switching from English to Spanish

There is a button at the lower left corner of every screen. To switch to a different language, click this button. It then changes the language of the Parent module to that language.

Student Summary Dashboard Screen

The Summary Screen - The Student Dashboard



Genesis Parent Access Student Data Summary – Student Dashboard Screen

When you login to Genesis Web Access the first screen you see is your student's Student Data Summary. This is the student's Dashboard screen. You will see a 'dashboard' for every student linked to your login. All your students will be on one screen.

Each student's 'dashboard' contains the following information:

- Basic information about the student: student id, homeroom, grade, age. If you are viewing the screen during the school day, you will also see information about the class your student is in 'right now': current class, current teacher and current room.
- Your student's schedule. The class the student is in 'right now' is highlighted in green.
- The student's attendance summary for the current week this shows you a color coded attendance code for each of the week.
- Assignment summary for the current week how many are due each day
- Optionally, the student's bus assignments can be displayed.

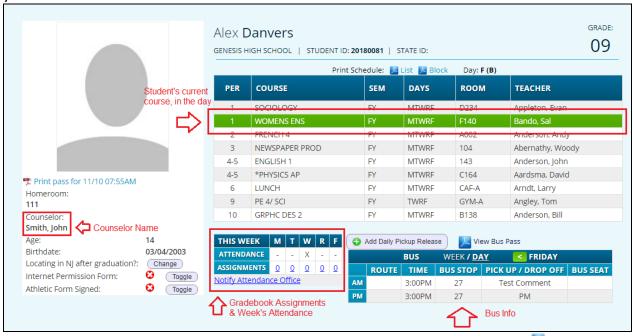
Top Tabs

There are four available dark blue "top tabs". You may not see all of them, depending on which screens your district has enabled. The four include:

- This is where you set up your user profile and access the "Message Center" which provides up to the minute messages about your students.
- This is where you can see information for one specific student. The first screen you see when you click on the separate "dashboard" panel for each of your students.
- Contacts lists all contact information on record for your students and may allow you to update it.
- You can change your password and/or your home screen on the "Settings" tab.

More Information About Each Student

The 'Summary' screen has a dashboard for each of your students. The other light blue tabs give you more information about one student at a time.



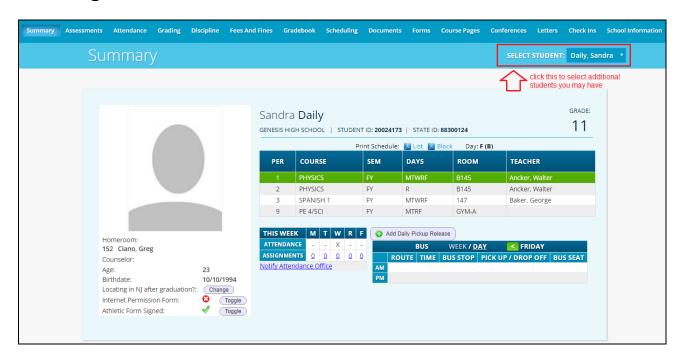
If your high school or middle school student has a class schedule, click one of the latic icons to get a printable copy of the schedule. It can be had in either list or block form.

The Selected Student

Only one student can be 'selected' at one time. When you 'select' a student that student's information will appear on the additional tabs Student Data tabs.

For instance, if you click the 'Attendance' tab, you will see the selected student's daily Attendance calendar for the entire school year.

Selecting a Student



Changing the Selected Student

The name of the 'currently selected student' is displayed in the 'Select Student' drop down at the top of the screen. To pick a different student, click the 'Select Student' drop down and choose the name of the student you want to select. Once you have done that, the tabs will take you to the newly selected student's information.

The "Select Student" Drop Down

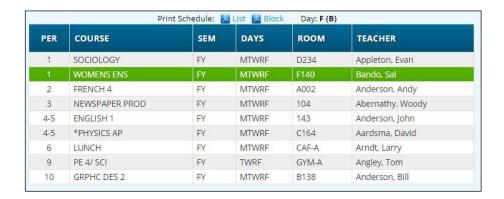
This drop down contains the names of all the students linked to your login. If you are missing a student, please contact your school or district office. Your district may require you to submit a separate permission slip for each student.

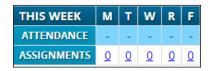
Panels on the Dashboard



Student information is summarized at the left side of the dashboard. The student's picture may be there, along with basic information such as homeroom, grade, guidance counselor, age and birthdate.

You can also see their current location in the "Schedule" panel.





THIS WEEK

The **THIS WEEK** panel contains your student's **Attendance** for the week and how many **Gradebook Assignments** they have due each day.

Click a number to see the Assignments for that day.



BUS INFO

If present, the Bus Routes panel lists the student's morning and afternoon routes.

Navigate from weekday to weekday:

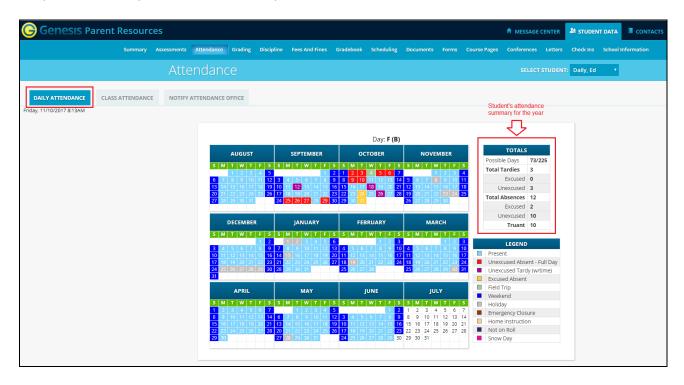




Attendance

Daily Attendance

Daily Attendance is your child's official daily attendance.



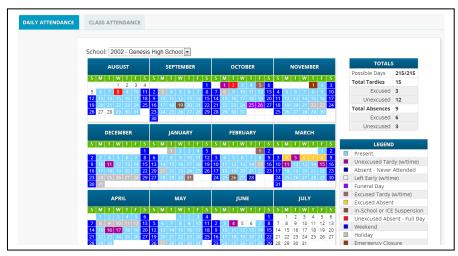
This is your student's Daily Attendance summary for the whole school year.

- The Attendance Calendar with each day color coded
- A summary of the student's Attendance for the year
- The 'Legend' of Attendance codes for your school district.

Attendance Color Codes

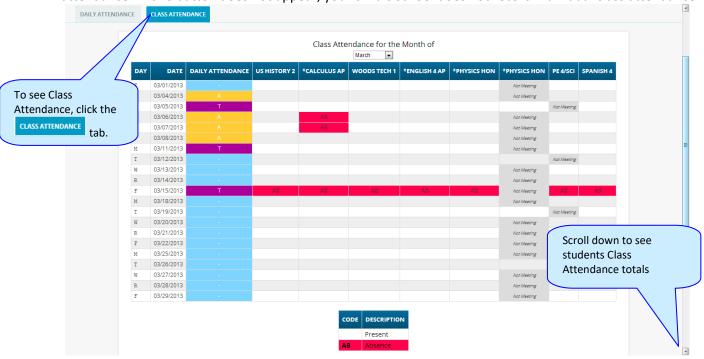
Your district selects its own set of Attendance codes and selects the color for each one. When you look at this screen you will see the Attendance codes for *your* school district. Common Attendance codes include:

- Unexcused absence
- Excused absence
- Unexcused tardy
- Excused tardy
- Left early
- Field trip



Class Attendance

If your child is in Middle School or High School and has separate courses, Class Attendance may show you their attendance for each separate subject. You must click the tab under tab under attendance. If this button does not appear, your child's school does not record individual class attendance.



The Class Attendance screen shows you your student's Class Attendance summary for each of their separate subjects. One month is displayed at a time and the screen always starts by showing you **the current month's attendance**. You may select any month you wish.

- Class attendance is listed by each school day in the month and shows which classes the student may have missed on each day. Each day for each subject is color coded.
- The 'Legend' of color-coded Attendance codes for your school is shown at upper right.
- "Today" is always highlighted in yellow.
- At the bottom of the screen, there is a separate summary for each subject for the entire school year, divided by Marking Periods.



Each subject summary contains the following attendance totals for the class, overall and by Marking Period:

T - All absences for the subject – the Total

U – The Unexcused absences

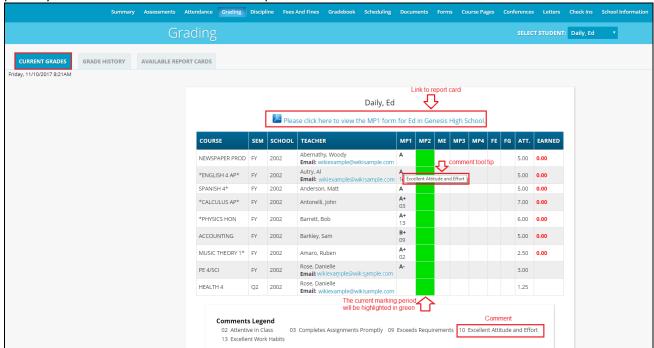
E - The Excused absences

Totals Type: Absence ▼											
	US HISTORY 2	*CALCULUS AP	WOODS TECH 1	*ENGLISH 4 AP	*PHYSICS HON	PE 4/SCI	SPANISH 4				
MP1	T=2.0	T=2.0	T=2.0	T=2.0	T=2.0	T=1.0	T=2.0				
	U=2.0	U=2.0	U=2.0	U=2.0	U=2.0	U=1.0	U=2.0				
	E=0.0	E=0.0	E=0.0	E=0.0	E=0.0	E=0.0	E=0.0				
MP2	T=0.0	T=2.0	T=0.0	T=0.0	T=0.0	T=0.0	T=0.0				
	U=0.0	U=2.0	U=0.0	U=0.0	U=0.0	U=0.0	U=0.0				
	E=0.0	E=0.0	E=0.0	E=0.0	E=0.0	E=0.0	E=0.0				
MP3	T=2.0	T=5.0	T=2.0	T=2.0	T=2.0	T=2.0	T=2.0				
	U=2.0	U=5.0	U=2.0	U=2.0	U=2.0	U=2.0	U=2.0				
	E=0.0	E=0.0	E=0.0	E=0.0	E=0.0	E=0.0	E=0.0				
MP4	T=0.0	T=0.0	T=0.0	T=0.0	T=0.0	T=0.0	T=0.0				
	U=0.0	U=0.0	U=0.0	U=0.0	U=0.0	U=0.0	U=0.0				
	E=0.0	E=0.0	E=0.0	E=0.0	E=0.0	E=0.0	E=0.0				
YTD	T=4.0	T=9.0	T=4.0	T=4.0	T=4.0	T=3.0	T=4.0				
	U=4.0	U=9.0	U=4.0	U=4.0	U=4.0	U=3.0	U=4.0				
	E=0.0	E=0.0	E=0.0	E=0.0	E=0.0	E=0.0	E=0.0				

Grading

Current Year Report Card Grades & Current Report Card

The Grading screen gives you access to your student's Marking Period grades and teacher comments and possibly the student's most recent actual report card.



The Student's Grading screen contains lots of information and a link to their current report card. The numbers below each grade are the comments the student has received for the Marking Period.

Place your cursor on a comment number and the corresponding text is highlighted in yellow – the text of the comment is also displayed in a Tool Tip. A link to the current report card is at the top of the screen and links to email teachers may appear below the teacher's name.

The Grading Screen

This screen summarizes your student's Report Card grades for the current year.

The current Marking Period is highlighted in green.

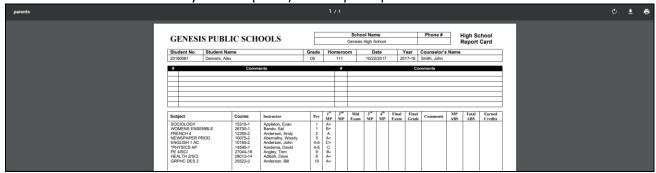
Each box shows the grade and comment codes that your student has received in the corresponding class for the selected Marking Period. If you place your cursor on a comment code, the corresponding comment will be highlighted (e.g. 15 Follows Directions Well). In addition, the text of the comment will appear in a tooltip (e.g. 13 Follows Directions Well).

In addition, as outlined below, you can access and view your student's most recent report card.

Viewing your Child's Current or Most Recent Report Card

If you are able to view your child's actual report card, a Please click here to view the MP1 form for Ed in Genesis High School. message will appear between your child's name and their list of grades:

If this message appears, click it to view the actual report card displayed in Adobe Reader (Adobe Reader must be installed on your computer). A sample report card is shown below.



To Print a Copy of the Report Card

- 1. Click on the 'Grading tab.
- 2. If the "Please click here to view" message appears, click it. If it does not appear, you will **not** be able to view your child's actual report card at this time.
- 3. When the report card appears, locate the Adobe printer icon at the upper left of the Adobe Reader's border. Click it to access a regular Print dialog and print the report card. (Newer versions of Adobe Reader may display the printer icon differently. Please refer to the Adobe Reader user guide.)

To Save a Copy of the Report Card

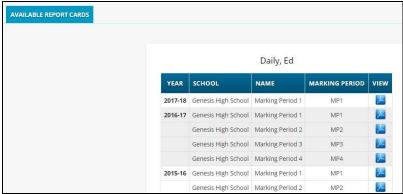
- 1. Click on the 'Setup' tab.
- 2. If the "Please click here to view" message appears, click it. If it does not appear, you will not be able to view your child's actual report card at this time.
- 3. When the report card appears, locate the Save icon at the upper left of the Adobe Reader's border. Click it to access a regular File dialog and print the report card.

To Return to the Genesis Parents Portal

1. When you are done viewing the report card, click the browser "Back" button.

Prior Year Report Cards

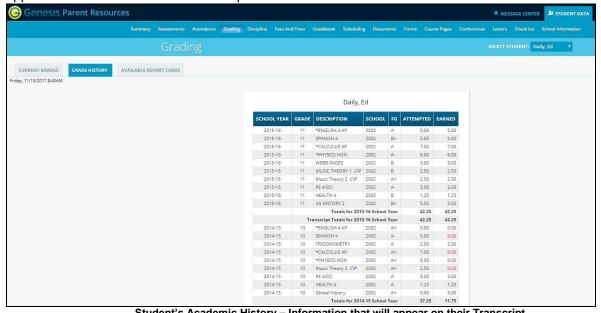
The AVAILABLE REPORT CARDS tab brings up Report Cards from previous years that your child's school has made visible through Genesis. Report Cards will <u>not</u> be available for years <u>before</u> your District began using Genesis:



List of Available Prior Year Report Cards. Click the PDF icon to the right to see a Report Card.

Academic History (Transcript Information)

If your student is in high school, the "Grade History" tab lists the course and final grade information that will appear on the student's actual transcript.



Student's Academic History - Information that will appear on their Transcript

Discipline



Discipline Record

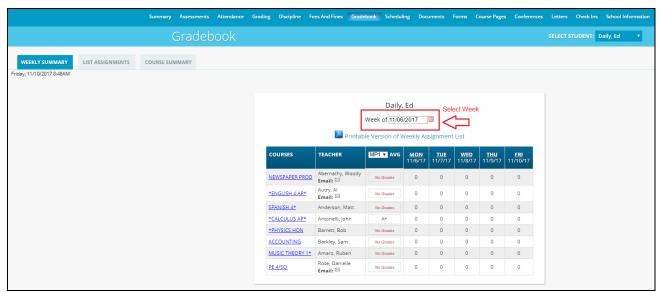
The optional Discipline screen lists any discipline issues regarding your child that have occurred in the current school year. Each incident record includes the following information:

- The date and time period in which the incident occurred.
- A brief description of the incident
- A list of all actions that have taken place or will take place as a result of your child's involvement in the incident
- Dates on which the actions were or are scheduled to take place.

This screen may not be available in your student's school.

Gradebook

Weekly Summary of Assignments Screen and Marking Period Averages



The Gradebook Summary Screen – Click on the highlighted course name to see all the Assignments for that course. Click on a teacher's email address to send email to that teacher.

Choosing the Marking Period Average to Display

The "Avg" column always starts by displaying your student's up-to-date Marking Period average for the current (i.e. ongoing) Marking Period. You can check on their average for a previous Marking Period by using the drop down in the "Avg" column header:

Select the Marking Period and the averages in the column will be updated to show you the averages for that Marking Period. If you tab away from this screen and then return, the averages for the current MP will once again be displayed.

Viewing all Assignments for One Course

To see all of the Assignments for one course, click on the highlighted course name. That will take you to the "One Course/All Assignments" screen.

Viewing all Assignments for a Selected Day

To see all of the Assignments for one *day* (for example, Tuesday), click on the highlighted day name. That will take you to the "One Day/All Assignments" screen.

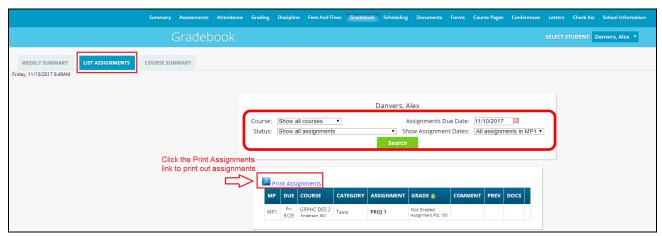
Gradebook Weekly Summary

This shows you a snap shot of all Assignments that are due for the selected week. You may do the following:

- Select a different week by clicking in the "Week of" field.
- See all Assignment for all courses by selecting "All Assignments".
- See all the Assignments for one course by clicking on the highlighted name of a course in the list.
- See all the Assignments for one day by clicking on the highlighted day name.

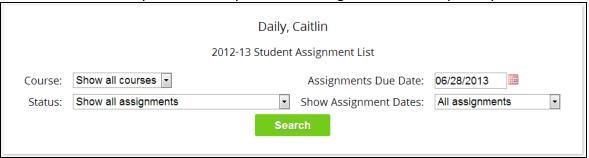
- See your student's marking period averages for either the current Marking Period or a previous Marking Period.
- Download files the teacher has attached to an Assignment.
- View teachers' Assignment comments for your child.

List of Assignments Screen



List of Assignments

This screen will allow you to look at your child's Assignments in multiple ways.



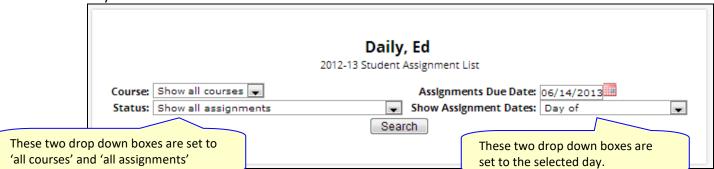
The controls at the top of the screen let you select by the following criteria:

- Courses Select one subject or all subjects
- Status
 - Graded Assignments Assignments that have been graded.
 - Ungraded Assignments Assignments that the teacher has not yet graded.
 - Incomplete Assignments Assignments the student has partially but not completely finished.
 - o Missed Assignments All assignments the student failed to turn in or do.
 - Assignments the student has not yet completed because they were absent on the due date.
 An assignment is marked "Absent" if the student is absent on the day it is due. This option shows all assignments currently marked "Absent".
- Assignment Due Date Select one date. This date can be interpreted as the single date you selected or as the week which contains the date you selected or as the month.
- Show Assignment Dates This lets you choose the time period you wish to view assignments for:
 - o "One day" the Assignments for the date selected in **Assignment Due Date**.
 - "Week of" the Assignments for the week which contains the date selected in Assignment
 Due Date.
 - "Month" the Assignments for the *month* which contains the date selected in **Assignment** Due Date.
 - "MP1" All assignments for Marking Period 1.
 - "MP2" All assignments for Marking Period 2.
 - "MP3" All assignments for Marking Period 3.
 - "MP4" All assignments for Marking Period 4.
 - o "All Assignments" All assignments for the entire duration of the course.

One Day's Assignments

One Day's Assignment

When you click on a 'day' name you are brought to the "List Assignments" screen with only the one day selected:



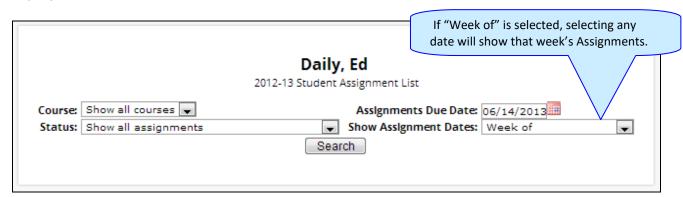
One Day/All Assignments

If you click on a day name, you come to the "One Day/All Assignments" screen. This is the "List Assignments" screen set for one day, all courses, all assignments.

One Week's Assignments

Viewing a Week's Assignments

If you select "Week of" and select any date, you will be shown all assignments for the week containing the selected date. For example, if you select the date "11/21/2008" which happens to be a Friday, you will be shown all assignments for the week Monday, 11/17/2008 through Friday, 11/21/2008.



Special Grades and the Previous Grade Column ("Prev")

MP	DUE DATE	DAY	COURSE	TEACHER	CATEGORY	ASSIGNMENT	GRADE		MAX	%	PREV	DOCS
MP1	9/7/2012	Fri	SPANISH 4	Anderson, Matt	WA	Safety quiz Safety quiz for the lab			20			
MP1	9/5/2012	Wed	*CALCULUS AP	Antonelli, John	HW	Section1 problems 1,2,4,6,7,8,9	CHECKPLUS		100	85%		
MP1	9/11/2012	Tue	*CALCULUS AP	Antonelli, John	HW	Section2 problems 11,12,13,14	CHECK		100	78%		
MP1	9/12/2012	Wed	*CALCULUS AP	Antonelli, John	HW	Section3 questions 1,2,3,4,5	CHECKPLUSPLUS		100	100%		
MP1	9/14/2012	Fri	*CALCULUS AP	Antonelli, John	TEST	Test 1-3 Section 1-3 Test	96		100	96%		
MP4	4/18/2013	Thu	*CALCULUS AP	Antonelli, John	QUIZ	MP4 QUIZ 1 MP4 Quizzes 1	60	>	100	60%	Missing	

Teachers have 4 "special" grades that they can give students for any assignment:

- Absent Your child was absent on the date the assignment was due. This means your child has a chance to make up the work: The assignment is not counted until the teacher changes the grade to a regular grade or to Missing or Incomplete. When a grade of Absent is changed to another grade, "Absent" appears in the Prev column. Something that "was previously Absent" was turned in after your child returned to school following an absence.
- Missing Your child failed to turn in an assignment or take a quiz or a test. When a Missing is changed to another grade, Missing appears in the PREV column. Missing is the most common special grade. A teacher's comment may accompany a missing. A grade of "Missing" in the PREV column means the work was turned in late. "Previously missing" means "late".
- Incomplete Your child partially completed an assignment but did not finish it. When Incomplete appears in the PREV column, your child has completed the assignment late.
- Exempt Your child is not responsible for doing this assignment. It does not count for them. It is unusual for an Exempt to appear in the PREV column. Usually, when a child is explicitly exempt from an Assignment, they are not later given a grade.

Initially, these special grades appear in the regular GRADE column (e.g. ABS). When a teacher gives one of these special grades (e.g. MI - Missing) and then later changes it to another grade, the original, special grade

(i.e. Missing) is displayed in the PREV column on the List Assignments screen. Regular grades *never* appear in the PREV column – it is only for these special grades.

The teacher cannot clear the "previous grade". It is always displayed to you. You might use this information to help understand why your child may have received their regular grade ("the work was late"). For example, excellent work turned in late often receives a reduced grade.

Viewing Teacher Comments

Teachers can enter comments on your child's performance that can be viewed through the List Assignments screen. *If a teacher has entered a comment on an assignment, please take time to view it.*



If a pushpin ≥ icon appears on the Assignment line, it means the teacher has entered a comment on the assignment. To read the comment, click the ≥ icon. This will cause the comments to popup:



Downloading Attached Documents

Teachers can upload documents to assignments so that you can download these at home. The "documents" include such things as MS Word, MS Excel, PDF files, .wmv movies, podcasts and many other types of files. When one or more documents have been uploaded and attached to an assignment, icons identifying the type of each attachment appear in the Docs column on the List Assignment screen.



If icons (e.g.) appear in the "Docs" column on the right side of an Assignment line, it means that the teacher has uploaded files to the assignment and you may download them. There will be one icon for each file the teacher has attached (means there is one MS Excel file attached). The shape of the icon indicates the kind of file that is attached (e.g. indicates a PDF file that requires ADOBE Reader to read). You will need to have installed the right application to view each type of file. 1

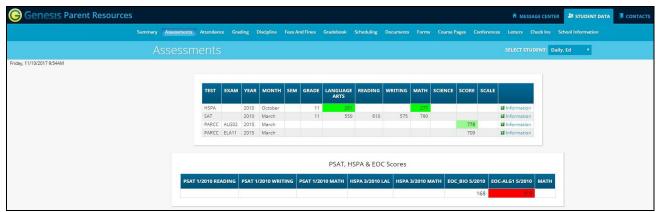
To see the description of an attached document, place your cursor on the icon: (cursor on icon)

To download the document, double click on its icon. The attachment will be displayed in the central part of the screen.

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¹ While teachers are encouraged to upload files in common formats, such as MS Word, there is no guarantee that you will always have the right application to view an attachment. If you do not, please contact the teacher.

Assessments



Assessments shows your student's standardized test scores

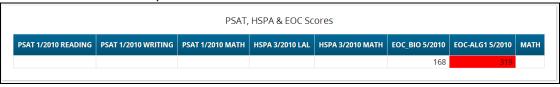
List of Standardized Test Scores

The top section lists your student's standardized test scores:

TEST	EXAM	YEAR	MONTH	SEM	GRADE	LANGUAGE ARTS	READING	WRITING	МАТН	SCIENCE	SCORE	
HSPA	HSPA	2010	October		11	261			277			Information
SAT	SAT	2010	March		11	525		550	675			Information

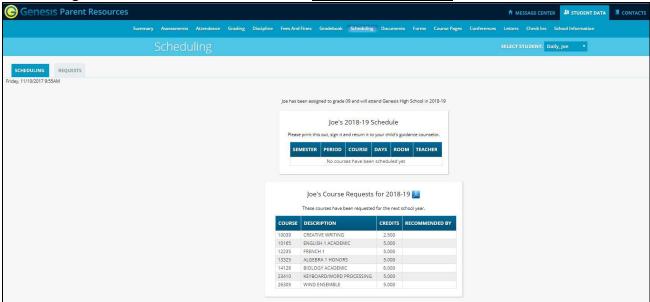
Views of Various Groups of Scores

The other sections, if any appear, show groups of your student's scores. Each section contains a group of scores related in some way:



Scheduling

"Scheduling" in the Parents Module is all about Next Year Scheduling.



Viewing Next Year Requests, Recommendations and Schedule

The Scheduling screen shows you your student's course requests for the *next* school year (e.g. 2018-19 if this year is 2017-18), teacher recommendations, if there are any, as well as their "next year" schedule once one has been *created*.

There are three things listed on this screen:

- 1. Your student's list of course requests for next year. These can be printed out.
- 2. **The teacher a course was recommended by** if there was a teacher recommendation. Teacher Recommendations will appear at the very bottom of the screen.
- 3. **Your student's actual schedule for next year**. Once the student's actual schedule for next year is ready, it will be displayed on this screen as well. This may not happen during the current school year. When the next year schedule is ready, you will be able to print it out as well.

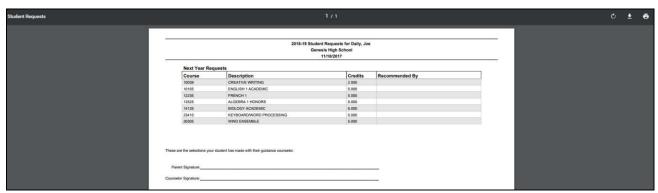
Printing Next Year's Requests

1. Click the PDF Icon next to the "list of requests" header:



This brings up an Adobe PDF view of your student's next year requests (shown below). The printed report includes a "signature" line.

- 2. Use the Adobe Reader's print button to send the report to the printer.
- 3. You may be asked to do print the request list, sign the set of requests and have your student return the signed list to school.



Adobe PDF report of your student's next year course requests. Use the Adobe Print button to print this out.

Printing Next Year's Schedule

Your student's next year schedule will only be available once the scheduling process completes. This may not occur until after the end of the current school year. Scheduling is a long and complicated process. An empty or missing schedule simply means that your student's school has not yet completed the scheduling process and is not a cause for alarm.

1. Click the PDF Icon next to the "Next Year Schedule" header:

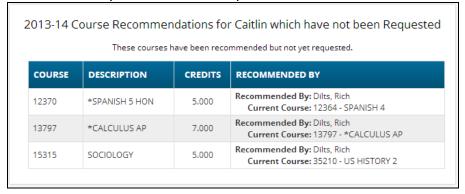


This brings up an Adobe PDF view of your student's next year schedule.

2. Use the Adobe Reader's print button to send the report to your printer.

Courses Recommended but Not Requested

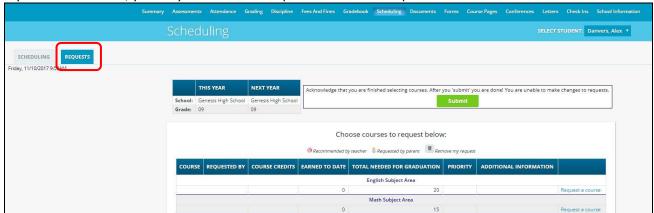
The very bottom of the Scheduling screen may contain a list of courses that teachers recommended for your student but which they decided not to request and not to take. Scroll down to see this list.



This list will appear if a teacher recommends a course for your student and your student decides not to take the course. The course is then "not requested" so that it will not be scheduled for your student.

Making Next Year Course Requests

If your school allows, you may make course requests from the "Requests" screen:

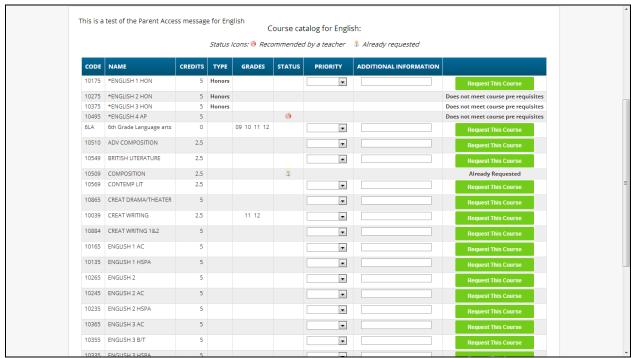


The Requests screen lets you choose courses to request for the next school year.

Making Course Requests

If you are allowed to request courses, the Requests screen will be available and the subjects will be listed there. If a subject is not listed, you *cannot make requests for it*.

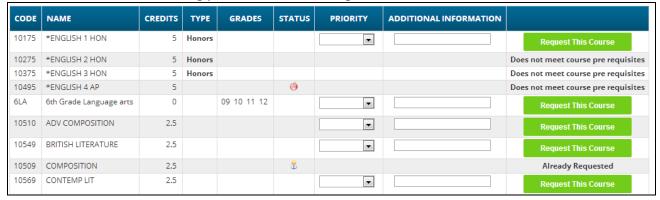
To view the available courses for a subject – to see the course catalog – click on the "Request a Course" button for that subject:



The Course Catalog screen lists all the available courses in the subject area – English for example.

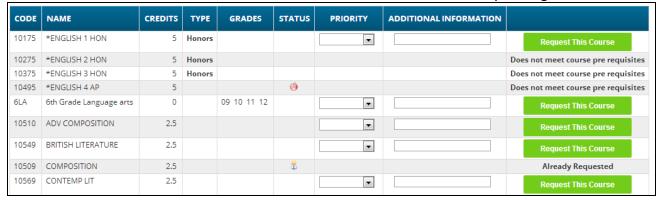
Deciphering the Course Catalog

Each line in the course catalog provides the following information:



- Course Code The course number in the school's catalog.
- Course Name or description The name of the course.
- Credits How many credits is it worth?
- Type or level of course (e.g. Honors or AP)
- Grades Which grade levels (e.g. 10th grade) is the course aimed at?
- **Status** Has this course been recommended for your student? Have they already requested it?
- **Priority** A drop down that allows you to select your priority for the course.
- Additional Information A place where you can enter a short note about your choice.
- Selector or Message This either provides you with a "Request this Course" button or the
 reason why the student cannot request it. For example, because it is already one of their
 requests, or they do not have the prerequisites for the course.

The catalog may have expanded descriptions of the course, and may also give reasons why you cannot choose a particular course for your student. If a course can be requested, the "Request this Course" button will be available. Click this button to choose the corresponding course:



When you click on a button, you will be asked to confirm your choice:



Click "OK" to finalize the course request or "Cancel" to cancel it.

Once you have made a request, the "Requests" screen is updated with your choice:

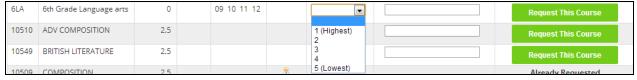


Prioritizing your Choices

The Course Catalog contains a "Priority" drop down for each course and an "Additional Information" field.



You can prioritize your choice by selecting a priority. The "Priority" checkbox lets you pick a number between 1 - the highest - and 5 - the lowest - to indicate the order of your choices.

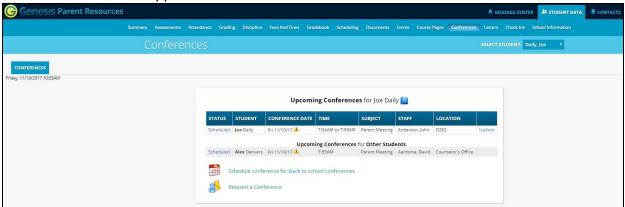


You can also put a short note in the Additional Information field. Your child's guidance counselor will be able to see both the priority and the short note.

Conferences

The Conferences tab contains a list of conferences scheduled with school personnel (teachers, counselors, case managers) that have been made for the student and their guardian(s).

There are two controls on the bottom of the screen, which allows you to make or request additional conference appointments.

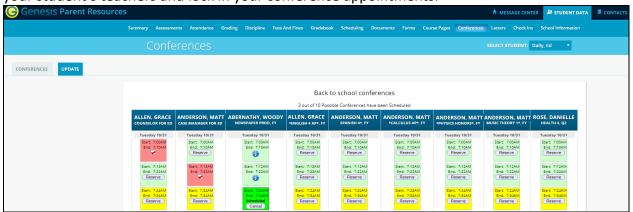


If you have conferences schedule, you will see them listed on the Conferences tab. If you need to make a change, you can click "Update."

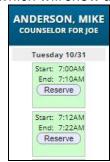
You will also see Upcoming Conferences for any other students tied to your account.

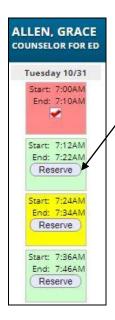
Scheduling Conferences

Clicking on the Schedule conference link brings up a screen where you select a time slot for each of your student's teachers and lock in your conference appointments:



Each teacher or counselor has a column which will show all available slots:





To select a conference slot, locate a date and time that works for you and click the Reserve button for that slot. A verification dialog will appear. Click OK to reserve the slot.

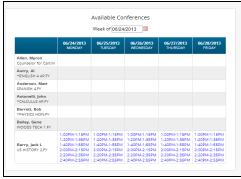
Once you have reserved a slot, all the remaining slots for that person will become unavailable:



You may only schedule one slot for each teacher or counselor during a "Teacher Conference" event.

Requesting a Conference

Requesting a Conference is different than Scheduling a Conference. When you click on the link, you will see a list of your students' teachers for the current week:



You may only "request" an already available slot. Teachers who have slots available will have the slot times listed. You cannot request a conference for a teacher who has no available slots.

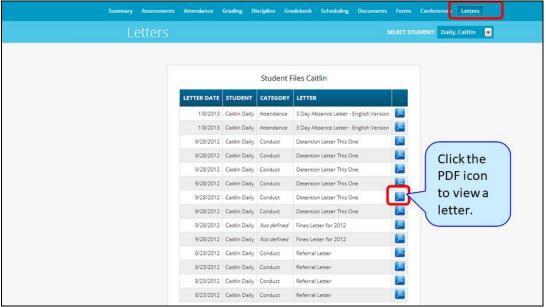
To request one of the available slots, click on the listed slot time. A list of that teacher's slots for the selected *day* will be displayed. You can then choose one of the available slots.



To choose a slot, click the Reserve button for it.

Letters

The Letters tab contains a list of letters that have been sent to the student's guardians. Once the letter has been sent to the guardian, it can be made available on the Letters screen.



To view a letter, click on the APDF icon corresponding to it. This will open a separate window and display the letter:

```
Genesis High School
25 Main Street

Cooperstown
NJ
13326

May 02,2011

Your child 08/26 Absent - Half Day (Unexcused)
09/21 Unexcused Absent - Full Day
09/23 Unexcused Absent - Full Day
10/14 Absent - Half Day (Unexcused)
11/01 Unexcused Absent - Full Day

Dear Parent or Guardian,
Your student, Ed Daily, has been absent
13.

Dates:
Dates: 08/26 09/21 09/23 10/14 11/01
```

Sample Letter- letter is displayed in a separate web browser window.

When you are finished viewing the letter, you may close the window it is displayed in.

Printing Letters

All Genesis reports are displayed as PDFs using Adobe Reader. To print on a printer, use the Adobe Printer icon to bring up a normal print dialog.

What types of Letters are displayed?

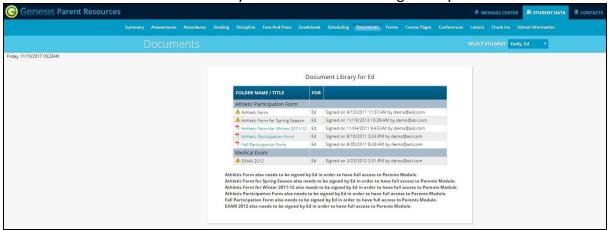
- Attendance Letters Letters generated when the student has some Attendance-related issue (e.g. too many absences).
- **Conduct Letters** Letters generated when a student is involved in a discipline infraction.
- Scheduling Letters Letters related to scheduling classes for next year.
- **General purpose letters** Any letter that does not fall into one of the above categories is considered "general purpose". These can cover a wide variety of topics.

This all depends on what your district makes available.

LETTER DATE	STUDENT	CATEGORY	LETTER	
1/8/2013	Caitlin Daily	Attendance	3 Day Absence Letter - English Version	X

Documents

The Documents screen lists documents that the school or district has linked to your student's record. You can view these and may be asked to acknowledge that you have read one of them:



The documents you have access to are displayed in the "Document Library" list on this screen:



Download and View a Document

To download and view a document listed on this screen, click the PDF icon. This displays the contents of the selected document.

Acknowledge that you have read the Document – This is "signing" the document

To acknowledge that you have read the corresponding document, click the

Acknowledge that you have read this document button.

This causes a confirmation dialog to appear:



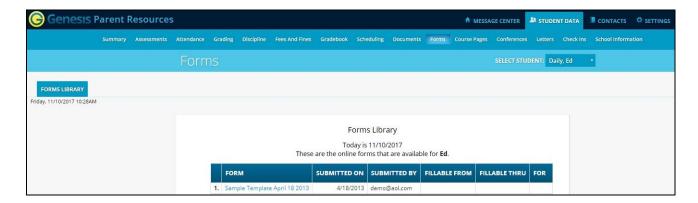
You must type the word **YES (all in capital letters)** into this dialog box and click the **OK** button to acknowledge that you have read the corresponding document.

WARNING: Clicking the Acknowledge that you have read this document button and entering YES into the prompt is a **legal** acknowledgement that you have read the document.

Once you have acknowledged reading the document, the button is no longer displayed:

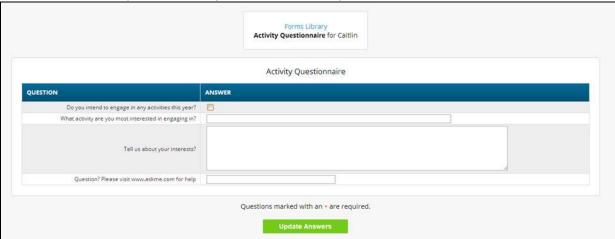


Forms



Filling Forms

If any forms are available for you to fill out, they will appear on the **Student Data → Forms** screen. Clicking on the name of a form opens it so that you can answer the questions it contains.



To Fill out a Form

- 1. Go to the Student Data→Forms tab.
- 2. Select the Form to fill in and click on its highlighted name:



Activity Questionnaire

| Question? Please visit www.askme.com for help | Questions marked with an * are required.

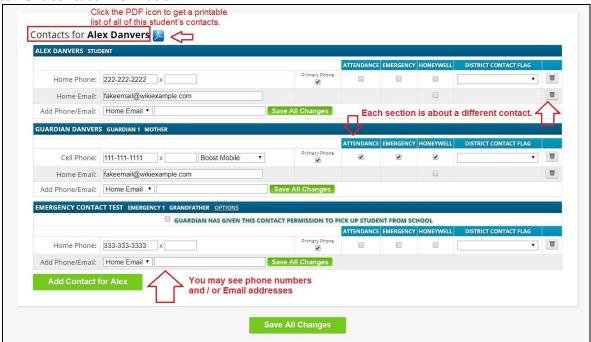
3. Clicking on the form's name brings up the form so it can be filled in. Each form is different.

4. When you are done filling in the form, click the Update Answers button. This sends your answers to Genesis. If you do not click Update Answers button your answers will not be recorded.

Contact Management

The Contacts screen allows you to view and possibly update the contact information for your students. If you do not have permission to update the Contact information directly via Web Access, you will not see the fields and buttons described here. If those fields and buttons are missing, please contact your school or district offices to update information for your children.

A PDF icon may appear next to the name of each of your children to allow you to print out their current contact information.



Part of the Contacts Screen listing all Contact Information for your students

What is listed on the Contact Management Screen?

The Contacts screen lists all telephone and email contact information for:

- The student themselves your children's own cellphone and email addresses
- The student's Guardians the legal guardians such as you who are allowed to view the children's information.
- Other contacts all other people whom you wish the school to be aware of in your children's lives, including:
 - Emergency contacts People you wish to be contacted should an emergency arise and you are not available.
 - Doctors
 - Dentists
 - o Hospital to use in an emergency if hospitalization is required.
 - Other people it is important that the school know about.

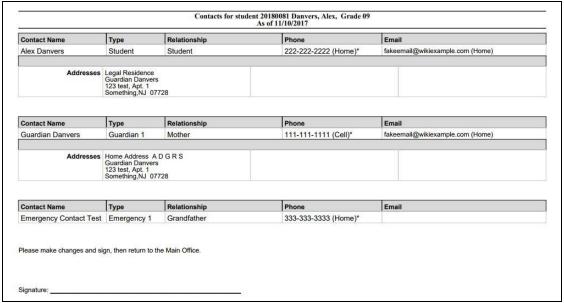
The Contacts screen has an area for each of your children and within a child's area; there is a separate section for each Contact.

Viewing and Printing Contact Information for all Students linked to your Account

To print a copy of all of the contact information found on the Contacts screen for one student, locate the PDF icon next to the student's name and click it.

Contacts for Caitlin Daily Click this icon

This will bring up a report of this student's Contact information:



The Contacts Report for one student - These reports maybe multiple pages.

The Contact Report: The report is always for one student. Each student listed will have a PDF icon next to their name which can be clicked for that student's Contacts report. The reports can be multiple pages. <u>Make sure you scroll down to see all of a student's Contact information</u>.

This report can be printed out, corrected and brought to your child's school or district offices.

Printing Contact Reports

All Genesis reports are displayed as PDFs using Adobe Reader. To print on a printer, use the Adobe Printer icon to bring up a normal print dialog.

Interpreting Information for a Contact

Each "Contact" represents one person in a student's life (e.g. Mother, Grandmother, Uncle), or a single organization (e.g. Doctor's practice, Hospital).

The top line shows the Contact's name and "contact type" and relationship to the student:



There are multiple contact types that are possible:

- Student
- Guardian 1
- Guardian 2
- Guardian 3
- Guardian 4
- Emergency
- Other

Phone Numbers: A Contact may have an unlimited number of phone numbers listed for them. If a number is a cell number and you want the Contact to receive text messages on their cell phone regarding your student, you must select the name of the cell service provider (e.g. Verizon, AT&T, Sprint, T-Mobile, etc.). If you have permission to remove phone numbers, a trashcan icon will appear at the far right of each phone number:



Email Addresses: A Contact can have multiple email addresses listed. If a small icon appears at the right side of the email address, it means that this email address is being used as the login for a Genesis login for your child. For example, it may be your email address and indicate that you have a Genesis login:



The Student's Own Contact Information

Each student can have their own, personal phone numbers and email addresses listed under the "Student" contact. These would be ways for the school to contact the student, themself, directly.



You might not see any special flags:



Updating Information for a Contact

Each section contains information for a single Contact:



Information for one Contact

Each "Contact" represents one person in a student's life (e.g. Mother, Grandmother, Uncle), or a single organization (e.g. Doctor's practice, Hospital).

You MAY be able to update the Contact information directly on the screen: this is under the control of your school district. They may allow you to update the information directly, or you may only be able to view it.

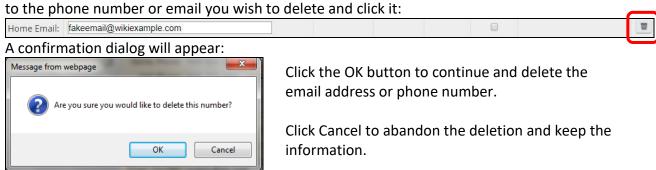
Updating a Contact's Email and Phone Numbers

You can do three things to the email addresses and phone numbers:

- Change the information
- Remove (i.e. delete) the information
- Add new phone numbers and email addresses

WARNING: You can only do these things if your school district gives you permission. This section assumes that you have such permission – if you cannot do the things described here, it is because your district has not given you permission to do them: it is not because the system is broken.

Deleting a phone number or email address: Find the delete trashcan icon corresponding to the phone number or email you wish to delete and click it:



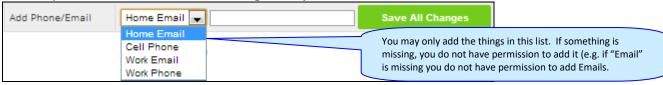
Adding a phone number or email address: To add a new phone number or email address locate the "Add Phone/Email" tool at the bottom of the Contact's information:



Make sure you locate the Add Phone/Email for the correct Contact. Each Contact has their own Add Phone/Email field:



The drop down contains the list of things that you can add to the Contact:



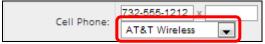
Select the type of information you want to add.

Then move to the blank text field and enter the phone number or Email address.

Go to the top or bottom of the screen and click the Save All Changes button.

Adding a Cell Provider information to an existing phone number: For Genesis to send text messages to a Cell number, the cell service provider (e.g. Verizon, AT&T, Sprint, T-Mobile) must be specified. It is not possible to send text messages without that information. "Text messages" include the notifications that can be sent, for example, when a student's gradebook grades are updated. If the cell service provider is selected, but is wrong, the number will not receive the messages that are sent.

To set or change a cell number, locate the "Provider" drop down below the phone number itself:



Select your provider, then scroll up or down (to the top or bottom of the page) and click the Save All Changes button.

Adding a New Contact

If you have a button at the bottom left of a student's list of contacts, you have permission to add a new contact! If you do not see that button, you do not have permission to add a contact: please contact your school to update contact information.

To add a Contact, click on the hadd Contact for Alex button. This brings up the "New Contact" area right below the button:



Enter the following fields:

- Contact First Name The person's last name
- Contact Last Name The person's first name
- Relationship to Student Select the new Contact's relationship to the student: Friend?
 Neighbor? There are dozens of relationships listed. It is important to select the correct one.
- Is the person an Emergency Contact for your child? Do you want them to be contacted in an emergency? If yes, select one of the Emergency Contact options.



You can enter up to six emergency contacts for each of your students. Emergency contacts are people you wish to be called in the event of an emergency. Enter in the order in which you would like these people to be contacted.

Once you have entered all the information, click the Add Contact button to add the new Contact.

WARNING: If you have more than one student, and you wish the new contact to be used for all your students, you must add them separately to each child's contacts.

Changing Relationship Information for or Deleting an Existing Contact

If you have permission to update information for a contact, there will be an Options button in the top line of the contact's information. To update the name information for a contact or to delete the contact entirely, use this Options button.

When you click Options, a popup appears:





The Delete Contact popup gives you three options:

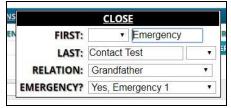
- Close button dismisses the popup and makes no changes.
- Change Contact Clicking Change Contact lets you change the **name** and **relationship** information for this Contact. (Phone numbers and Email Addresses are changed as described above.)
- Delete Contact Clicking Delete Contact removes the contact entirely. This removes the whole contact: name, phone numbers and email addresses. Warning: There is no UNDO button.

Deleting a Contact: When you click Delete Contact the following confirmation dialog appears:



If you click <u>Yes</u>, the contact and all their information is permanently removed. If you click No, then the popup is closed and the contact is not deleted.

Changing a Contact: When you click Change Contact the following popup appears:

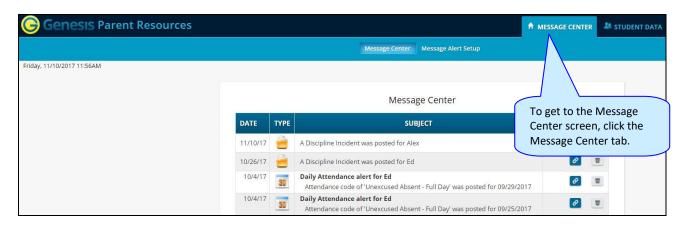


You can change the contact's **First** or **Last** name, and set whether they are an Emergency Contact or not.

To make changes to the contact, update the information, then scroll to the top or bottom of the screen and click the Save All Changes button.

Home

Introduction to the Home Screens



There are two screens under

Message Center Message Alert Setup

Message Center Message Alert Setup

- 1. **Message Center** The Message Center provides a list of all messages received for your student. There are no settings on this screen it is an information screen.
- 2. Message Alert Setup This is where you set which Alerts you wish to receive.

The Message Center Screen & Alerts



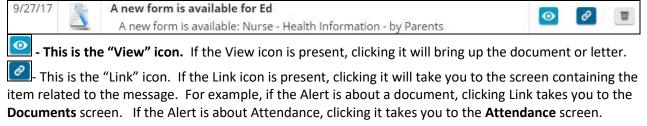
The Message Center screen lists all types of messages for your students

Using the Message Center

The Message Center provides a list of all messages received for your students. Some of these may be linked to Documents or Letters. There is one Message Center for all your students – all your students' information is located on the same screen.

Anatomy of a Message

Each Message includes a date, an Icon identifying which module of Genesis sent it, the message itself and potentially an additional line of information and possibly View, Link and Delete buttons:



- This is the "Delete" trashcan icon. To remove the Message, click the Delete icon.

Viewing the Message Content

If there is a button, click it to bring up the document, letter or other content. When done, click the browser back button to return to Genesis.

When there is a "Link" button , if you click it, it will bring up the Documents screen in the Parents module so you can see the full list of Documents for your student:



Other Message types have Link buttons that bring up the appropriate screen.

For example, if there is a link button next to a **discipline alert**, it will bring you to the student's **discipline** tab.

Setting Alerts

Alert Setup

If you wish to receive an alert when new messages are sent to your Message Center you may do so here. Alerts may be sent by email or text message (if you have provided a cell phone and cell carrier to the school).

Letters:

Receive an alert any time your student receives a letter from the school.

Attendance:

Receive an alert when your student is given an absence to school.

Gradebook Grades:

Receive an alert when one of your students grades are updated in a teachers gradebook.

Messages:

Receive an alert any time school staff sends a Message to your Message Center.

	LETTERS 🌘	ATTENDANCE 🍙	GRADEBOOK GRADES	MESSAGES 🍙					
Email to ewdaily@home.com									
Email to gciano@genesisedu.com									
Email to rwd@aol.com									
Email to jrussak@gmail.com									
Email to test1233@aol.com									
Email to fdaily@isp.com									
Text to 733-555-9897									
Text to 733-555-9876									
Text to 732-598-0667									
Text to 609-777-0001									
Text to 908-987-6543									
Text to 732-555-1212									
Save Alert Preferences									

Alerts

Genesis has the ability to send an alert to your contact emails/text message addresses:

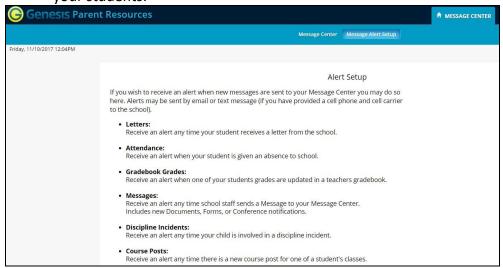
- if your child is absent or tardy or
- if a grade is updated in any of their teacher's Gradebooks
- If an Attendance letter has been generated for one of your children.
- For many other types of messages.

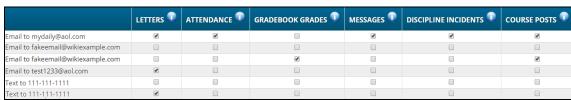
Turning On Alerts

1. Click on the tab.

2. At the top, click the Message Alert Setup button.

3. This brings up the Message Alert Setup screen. At the top is an explanation of each type of Alert. Below that is a list of all the email address and cell phone numbers on file for any of your students:

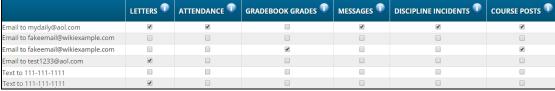




- 4. For each email address or cell number, check the Alert checkboxes for the alerts you wish to receive.
- **5.** Scroll to the bottom and click the Save Alert Preferences button.

Turning Off Alerts

- 1. Click on the hessage center tab.
- 2. At the top, click the Message Alert Setup button.
- 3. This brings up the Message Alert Setup screen. At the top is an explanation of each type of Alert. Below that is a list of all the email address and cell phone numbers on file for any of your students:



- 4. For each email address or cell number, uncheck the Alert checkboxes for the alerts you do not wish to receive.
- 5. Scroll to the bottom and click the Save Alert Preferences button

Adding Emails and Cell Phone Numbers to Receive Alerts

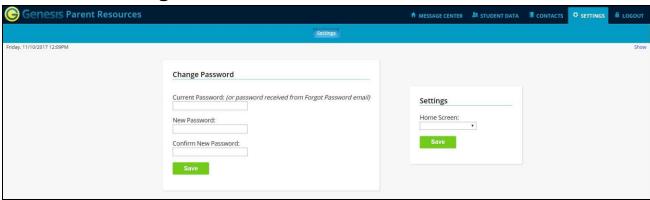
The list of email addresses and cell phone numbers shown on the Message Center Alerts screen are those which you have provided for your own personal contact information. To add cell numbers or

emails to the list, you must either use the controls on the allowed to change your information there, you must contact your students' school(s).

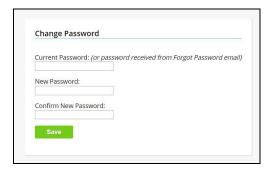
	LETTERS ①	ATTENDANCE ①	GRADEBOOK GRADES	MESSAGES ①	DISCIPLINE INCIDENTS ①	COURSE POSTS ①
Email to mydaily@aol.com	•	•		•	•	•
Email to fakeemail@wikiexample.com						
Email to fakeemail@wikiexample.com			€			✓
Email to test1233@aol.com	•					
Text to 111-111-1111						
Text to 111-111-1111	•					

All of your personal emails and cell phone numbers will be available here – this will usually be a short list.

Personal Settings



Changing Passwords



To Change Your Password

- 1. Click on the settings tab at the upper left corner of all Parent Access screens. This brings up the "Settings" screen
- 2. Enter your current password
- 3. Enter the new password you desire
- 1. Re-enter the new password you desire.
- 2. Click Save

When are you required to change your password?

If your password is changed by the system administrator, the next time you login, you will be required to change your password. The "Change Password" screen will automatically appear and you must do the following:

- 1. Enter your current password
- 2. Enter the new password you desire
- 3. Re-enter the new password you desire.
- 4. Click Save

Setting Your Home Screen



To set your entry screen:

- 1. Click on the settings tab at the upper left corner of all Parent Access screens. This brings up the "Settings" screen
- 2. Locate the "Settings" panel on the right.
- 3. Choose a new Home screen.
- 4. Click Save

Frequently Asked Questions (FAQ)

1. Where do I get my login?

Your Genesis Parent Portal login will usually be your email address.

You will give the email address you want to use as your login to your school or district.

The school or district will tell you when your login has been entered into the Genesis system.

If your email address is not going to be your login, your school or district will assign you a login.

2. What if I forget my password?

To replace a lost password you must call your school or district.

Information as to who to call should be provided to you in your Parent Portal Welcome Packet.

You cannot be given your existing password: for safety reasons, Genesis never displays a user's password, **even to the system administrators**.

If you lose or forget your password, you will be given a new, randomly generated password.

You will then be required to change the new password the next time you login to Genesis Parent Portal.

3. What is the URL for Web Access?

You will be given the URL for the Parent Portal in your Welcome Packet. If you do not have the Welcome Packet, you must contact your **school** or **district** to find out the correct URL.

4. How do I log out of Web Access?

There is a small "Logout" button at the upper right of every Web Access screen. Click the "Logout" button.

5. How can I update my student's Attendance information?

You cannot update any information. If you believe any information is wrong, you must contact your child's guidance counselor.

6. Is it ok for me to just close the browser rather than log off? Do I really need to log off?

Closing your browser is not the same as logging off. You *must* log off of the Parent Portal to eliminate the possibility of someone else accidentally getting access to your student's information.

For example, if you are accessing Web Access from a public place, such as a library or other public internet access point, if you just close your browser and walk away, without logging out, there is a chance that someone else will be able to immediately reattach to your Web Access session and view your child's information. Logging off properly terminates the Web Access session.

Always log off of Web Access - Never just close your browser

7. What if I do not have access to all my students?

If you need access to a student that is not yet linked to your Parent Portal login you must call your school or district office.

Each district will have its own procedures and regulations regarding linking a student to Parent Portal login.

It may be possible that Parent Portal is in a 'roll out' phase and is only offered in some of the schools in your district and not in others. Refer to your Welcome Packet for information on whom or where to call.

8. What if I don't have access to my child's Report Card?

Usually a school only displays the most recent report card that was sent home. If the actual report card is not available online, it may be that none has yet been sent home or that the previous Marking Period's report card has been "turned off" so that the new Marking Period's report card can be prepared.